

# DISABILITY SUPPORT WORKER JOB DESCRIPTION

## **ORGANISATIONAL CONTEXT**

My Ability Pathway (MAP) is deeply grounded in its values of being helpful, connected, active, supportive, and adaptive. As a provider of a diverse range of home, community, social, and independent living services to people with disability in South Australia, these values infuse our workplace culture with a sense of purpose and commitment. We recognise that to be truly helpful to our clients, we must constantly seek opportunities for ongoing learning and improvement. Being connected means building strong relationships with both our clients and the community, fostering a sense of belonging and trust. We are actively engaged in meeting the dynamic needs of our clients, and our supportive environment empowers our staff to thrive and provide the best possible care. In this ever-evolving landscape, our adaptive nature drives us to stay ahead of the curve, ensuring that our services are relevant, effective and innovative. Through it all, our unwavering integrity is the foundation upon which our actions are built, reflecting our deep respect for our clients and our dedication to upholding the highest ethical standards.



### **Mission Statement**

My Ability Pathway is committed to building connections, resilience and skills that create strong positive relationships.

Our mission is to support people with a disability to live a fulfilling life.

### <u>Vision</u>

We believe passionately in the power of a connected community and that everyone has a right to live an enriched life.

Our vision is a place where everyone is engaged with something they love doing.

There are two questions we will continually ask people, to hold us accountable to our mission and vision.

1.	Is your life fulfilling?	Yes/No
2.	Are you engaged in something you love doing?	Yes/No

## <u>Values</u>

Helpful Active Connected Adaptive Supportive

### **Objectives**

To empower people to use choice and control in pursuing their goals.

To offer a range of high-quality services with real-life benefits and easy access.

To develop a sense of mastery over life's circumstances

### People are, and always will be, our priority.



## RESPONSIBILITIES

### As a Disability Support Worker, you will be required to;

- Assist clients with daily activities, domestic assistance, personal care and community access.
- Follow support plans and work alongside our clients as they work towards their NDIS goals, dreams, and aspirations.
- Develop and maintain a safe work environment.
- Focus on the person-centred pathway for our clients.
- Work with all levels of the organisation to ensure that quality services are being provided.

#### Daily activities include assistance with;

- Personal care showering, toileting, dressing and grooming.
- Household tasks -cooking, household cleaning and laundry.
- Skill development shopping, cooking, catching public transport.
- Transport transport to appointments and/or shopping
- Social & Community participation engage in the community, meet people.

### Professional Relationships;

- Engage with clients to understand them as a person aiming to deliver exceptional support on a day-to-day basis.
- Develop trusted relationships with co-workers, clients, their informal supports and other stakeholders.
- Enhance our reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to clients plans.
- Understand and take a role in implementing company policies, strategies, and procedures.

#### Reporting

- Ensure the timely and successful delivery of our services according to client needs and goals.
- Clearly communicate the progress of all clients through MAP platforms.



- Document and report WHS and Incidents to management accurately and in a timely manner.
- Complete progress notes in line with identified timeframes.
- Complete all documentation accurately, timely and objectively.

## **SKILLS, EXPERIENCE & ATTRIBUTES**

#### Essential:

- Understand your own values and be able to identify how they align with those of My Ability Pathway.
- Understand equality and inclusion for all people.
- Ability to self-reflect and be open to learning opportunities.
- An understanding of communication and the skills to apply it in a range of formats, written, verbal, physical gesture, listening, reading and engaging.
- An interest in learning, to grow understanding about disabilities.
- Understand diversity and the important role it plays in the workplace, community and society.
- Certificate in Disability / Individual Support or working towards it

### Desirable:

- Experience working or background in, Disability or Aged-Care sector.
- Understanding of mental health and/or complex behaviours will be highly regarded.
- Experience and willingness to provide personal care with respect and dignity.
- Administration of Medication Training
- Infection Control Certificate
- Manual Handling certificate / Training records

### Benefits:

- Varied shifts across our services.
- Warm and genuinely supportive environment and supervision
- Training and professional development opportunities to build your career.
- Excellent work/life balance
- Competitive pay rates Refer to Pay Rates



### **Mandatory requirements**

- Current Australian driver's license
- Current NDIS Worker Screening Check/Working with Children Clearance or willingness to obtain.
- National Police Check (issued less than 6 months ago) or willingness to obtain.
- Current First Aid Certificate (or willingness to obtain) and CPR.
- Smart Phone for rostering and documentation.

## **PAY RATES**

My Ability Pathway values the people that deliver the services on behalf of the company. We want our staff to live a good life where they can provide for themselves and their families, and contribute to the community they live in. As a Social Good company My Ability Pathway renumerates its staff at above award rates.

- \$34.93 per hour Weekdays
- \$38.42 per hour Weekday Afternoon shift
- \$39.11 per hour Night shift
- \$48.90 per hour Saturday shift
- \$62.87 per hour Sunday shift
- \$76.84 per hour public holiday shift
- Passive Sleepover \$150



## SCHEDULE

## NDIS PRICE GUIDE

### TIME OF DAY AND DAY OF WEEK

In determining which price limit is applicable to a support, the important consideration is when the support is provided to the client, not the shift of the worker used to deliver that support as determined by the applicable Industry Award or Enterprise Bargaining Agreement (EBA).

For NDIS claiming purposes, the provider must first determine the day of the week on which the support was provided on and then the time of the day during which the support was delivered. (Note: weekday means Monday, Tuesday, Wednesday, Thursday, or Friday).

• A Weekday Support is any other support, and is either:

- A Weekday Daytime Support is any support to an individual client that starts at or after 6:00 am and ends before or at 8:00 pm on a single weekday (unless that support is a Public Holiday Support or a Night-time Sleepover Support).
- A Weekday Evening Support is any support to an individual client that starts after 8:00 pm and finishes at or before midnight on a single weekday (unless that support is a Public Holiday Support or a Night-time Sleepover Support).
- A Weekday Night Support is any support to an individual client that commences at or before midnight on a weekday and finishes after midnight on that weekday, or commences before 6:00 am on a weekday and finishes on that weekday (unless that support is a Public Holiday Support, Saturday Support, Sunday Support or a Night-time Sleepover Support).

• A **Night-time Sleepover Support** is any support to an individual client delivered on a weekday, a Saturday, a Sunday or a Public Holiday that:

- commences before midnight on a given day and finishes after midnight on that day; and
- is for a continuous period of eight (8) hours or more; and
- the worker is allowed to sleep when they are not providing support.

• A **Public Holiday Support** is any support to an individual client that starts at or after midnight on the night prior to a Public Holiday and ends before or at midnight of that Public Holiday (unless that support is a Night-time Sleepover Support).

• A **Saturday Support** is any support to an individual client that starts at or after midnight on the night prior to a Saturday and ends before or at midnight of that Saturday (unless that support is a Public Holiday Support or a Night-time Sleepover Support).

• A **Sunday Support** is any support to an individual client that starts at or after midnight on the night prior to a Sunday and ends before or at midnight of that Sunday (unless that support is a Public Holiday Support or a Night-time Sleepover Support).



## DECLARATION

I acknowledge that I have read and understand the above job description in its entirety and can perform all the stated requirements.

Employee Name	Signature	
Employer (or on behalf of) name	Signature	

Date